

Discover Your Voice FAQs

Before the Day

What will I need to arrange for the day?

Although we provide all the training materials - handbooks, DVDs, etc - two things will need to be arranged before our trainers arrive at your school/borough.

1. Rooms: One room with capacity to seat all the students. For large bookings - i.e. more than 24 students - we will require one breakout room for each group of 24 students in addition to the main teaching room.
2. Facilities and resources: Each room should be equipped with a whiteboard or a flipchart. All the students are expected to have access to pens and paper.

Can I customise a workshop to offset certain curriculum requirements?

In brief, yes. Our workshops are designed to be as flexible as possible in order to accommodate your needs and expectations. They can be tailored to focus on topics in a given subject area, such as English or Science. They can also focus on developing certain skill-sets, such as Reading or Listening. However, you will need to book these workshops well in advance of the actual day as we require time to customise our workshops.

Can I choose a trainer?

All ESU trainers go through a rigorous selection process and are extremely well qualified. Should you prefer a particular trainer, do let us know and we will endeavour to arrange a workshop with him/her.

On the Day

Who do I contact if a trainer fails to arrive?

This is a highly unlikely scenario. All of our trainers aim to be punctual. If, for unforeseeable reasons, our trainers are delayed, we will make sure to inform you as soon as possible. If a trainer fails to arrive on time, please call your primary contact at the ESU so that we can make alternative arrangements.

Do I need to arrange lunch for ESU trainers?

Although a hot meal would be lovely, this is certainly not expected. Our trainers are custom-built to withstand long periods of starvation.

How will we be invoiced?

You will receive an invoice after the event. If you would prefer to be invoiced before the event, do let us know and we will do our best to accommodate your request.

If any of your questions are not answered on this page, please send us an email!

